





QUICK REFERENCE GUIDE

Contact Information for the NECA/IBEW Family Medical Care Plan


FUND OFFICE/BOARD OF TRUSTEES





 NECA/IBEW Family Medical Care Plan
5837 Hwy 41 North
Ringgold, GA 30736

 1-877-937-9602
 1-706-937-9600
 1-706-937-9601 (FAX)

- *The Fund Office handles eligibility, Weekly Disability, and Life/AD&D Insurance claims.*
- *Send all self-payments to the Fund Office.*
- *Contact the Fund Office if you or a dependent moves, if your family/dependent status changes, if anyone in your family acquires other coverage, or if you retire or enter the military.*

BLUE CROSS BLUE SHIELD OF GA (BCBSGA) - MEDICAL CLAIMS AND PPO


 BCBSGA
P.O.Box 9907
Columbus, GA 31908-7368


 1-800-628-3988 customer service
 1-800-810-2583 to find PPO providers
 1-800-722-6614 for pre-certification
 1-800-292-2879 mental health/substance abuse pre-certification


 www.bcbsga.com, or www.bcbs.com

- *If you use a Blue Card PPO preferred provider, covered services will be paid at the higher in-network benefit level. Additionally, the preferred provider will file claims for you.*
- *BCBSGA handles all medical (hospital/physician) and vision claims.*
- *Your group identification number is on your I.D. card.*
- *Call BCBSGA if you need a medical I.D. card.*
- *Pre-certification is required for all inpatient hospital admissions and home health care.*

DENTAL CLAIMS AND DENTAL PPO NETWORK (METLIFE)

 MetLife Dental Claims
P.O.Box 981282
El Paso, TX 79998-1282


 1-800-942-0854 customer service
or to find PPO providers

 www.metlife.com/mybenefit

- *MetLife handles all dental claims. Your group account number is 304133.*

PRESCRIPTION DRUG PROGRAM (SAV-RX)

 www.savrx.com

 1-866-233-IBEW (4239)
customer service

- *Call Sav-Rx if you need a prescription drug card or have questions about your drug program.*